



## Privacy Policy & SMS Terms of Use

Effective Date: July 9, 2026

Bolder Options ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and protect your information when you interact with our organization through our website, programs, volunteer opportunities, events, donations, employment, and text messaging services.

### Information We Collect

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Phone number
- Mailing address
- Information provided through program referrals, applications, volunteer registration, event registration, donations, employment applications, and other communications

### How We Use Your Information

We use your information to:

- Administer our mentoring and alumni programs
- Communicate with youth participants, caregivers, mentors, volunteers, donors, employees, and community partners
- Schedule meetings, mentoring activities, events, and appointments
- Provide program updates and reminders
- Process donations
- Respond to questions and requests
- Meet legal, contractual, and reporting obligations

### SMS/Text Messaging

If you provide your mobile phone number, you may receive text messages related to your relationship with Bolder Options. These messages may include:

- Program updates
- Scheduling and appointment reminders
- Volunteer and mentor coordination
- Caregiver communications
- Event reminders
- Employment-related communications
- Donor and community partner communications
- Other operational or informational messages

Message frequency varies.

Message and data rates may apply.

You may opt out of receiving text messages at any time by replying STOP. For assistance, reply HELP or contact us using the information below.

### **Privacy Commitment**

Bolder Options respects your privacy. We do not sell, rent, or share your personal information, including your mobile phone number or SMS consent, with third parties or affiliates for marketing or promotional purposes.

We may share information only when necessary to:

- Deliver services on our behalf through trusted service providers
- Comply with legal obligations
- Protect the safety and rights of participants, volunteers, staff, and the organization

Service providers that assist us are required to protect your information and use it only for the services they provide to Bolder Options.

### **Data Security**

We take reasonable administrative, technical, and physical measures to safeguard the personal information we collect. While no method of electronic transmission or storage is completely secure, we strive to protect your information using industry-accepted practices.

### **Your Choices**

You may:

- Request updates to your contact information
- Opt out of SMS messages by replying **STOP**
- Unsubscribe from marketing emails using the unsubscribe link included
- Contact us with questions about how your information is used

Please note that opting out of text messages may limit our ability to communicate important information related to your participation, volunteering, employment, or other relationship with Bolder Options.

### **Children's Privacy**

Bolder Options serves youth through mentoring and wellness programming. Information regarding youth participants is collected and used only as necessary to administer our programs and with appropriate caregiver consent when required.

### **Changes to This Policy**

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised effective date.

### **Contact Us**

Bolder Options  
2100 Stevens Avenue  
Minneapolis, MN 55404

Phone: (612) 379-2653  
Email: [support@bolderoptions.org](mailto:support@bolderoptions.org)

If you have questions about this Privacy Policy or our text messaging practices, please contact us using the information above.